



CITY OF CLEVELAND

Office of the Council

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Michael D. Polensek COUNCIL MEMBER, WARD 8

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March 27, 2026

Ms. Tori Gaskill

Acting Special -Agent-In-Charge

Cleveland Office of the FBI

1501 Lakeside Avenue

Cleveland, Ohio 44114

RE: NEON Health Services, Inc

Dear Special-Agent-In-Charge Gaskill:

Let me introduce myself, I represent Cleveland's 10th Ward in Cleveland City Council and have the honor of being the "Dean" of the Body. I am reaching out to you as the Special-Agent-In-Charge due to my growing concern and outrage over the NEON HEALTH SERVICES INC, which presently operates seven (7) health care centers in the Cleveland and the Eastside Market located at East 105th Street and St Clair Avenue.

It goes without saying, when you talk about a mismanaged and alleged corrupt operation, NEON Health Services Inc. comes to mind. Enclosed you will find a letter dated November 1, 2023 I directed to the City's Law Director, Mark Griffin, about one of Mr. Willie Austin's associates, Mr. Arthur Fayne of Aurora, who was convicted of embezzling \$800,000 out of the Eastside Market. In addition, there is a letter dated March 27, 2024 directed to the Honorable Judge Solomon Oliver, Jr. asking that Mr. Fayne be held accountable for what he did and the damage he inflicted on the Eastside Market.

I am officially asking that the Cleveland Office of the FBI open an investigation into the operation and practices of the NEON Health Service Inc. and their mismanagement of the Eastside Market.

At present, not only am I dealing with the negative impact of the market closing due to mismanagement and past theft, but they are severely delinquent in paying their County property taxes and are presently facing additional legal action pending in Federal Judge Christopher Boyko's courtroom. I am also confronted by the fact that they own and operate the Collinwood Clinic, in my Ward, located at 15314 St Clair Avenue, which is vacant and a total disaster as well as the property they own at 15300-15308 St Clair Avenue, a group of row house with a rear apartment building, one again, in poor condition.

Ms. Gaskill, I have lived in the City of Cleveland all my life, specifically the east side, I am sick and tired of seeing my community and our residents being ripped off by a bunch of financial predators. The entire Board of this so-called non-profit organization needs to be cleaned out and held responsible, for they have done nothing but enable Mr. Willie Austin, the President of NEON, who makes from what I am told over \$500,000 a year, drain our community of critical health care resources, and now the implosion of the Eastside Market.

When you look at the national scandal surrounding USAID and how Federal dollars were being misspent and misused, is a prime indication of how the NEON system has operated along with their cronies and insiders.

Therefore, I respectfully ask, once again, for the FBI to do a detailed in-depth investigation into the NEON Health Services Inc along with any subsidiaries they may be associated with, and/or any real property they control or manage.

If there are any questions or comments pertaining to my support of this request, please feel free to contact me. I am more than willing to sit down and discuss this. I may be reached at my office at (216) 664-4236 or via email at mpolensek@clevelandcitycouncil.gov. My cell phone number is (216) 857-7363.

Sincerely,

Michael D. Polensek

Michael D. Polensek
Councilman, Ward 10