

NEED HELP WITH UTILITY BILLS?

The Northeast Ohio Regional Sewer District's

Utility Assistance Resource Fair

Hosted by Councilwoman Howse-Jones, Councilman Conwell & Cuyahoga Co. Councilwoman Conwell



SATURDAY MARCH 7

9:00AM - 12:00PM

ARNOLD PINKNEY CENTER
1349 E. 79TH STREET
CLEVELAND, OH. 44103

- Scan the QR code for registration instructions
- Or you can call **216-881-8247** for help with registration



- **ADVANCED REGISTRATION PREFERRED (USE QR CODE OR CALL TO REGISTER)**
- **REGISTERED CUSTOMERS WILL HAVE PRIORITY SERVICE**
- **LIMITED WALK-INS ACCEPTED (10AM UNTIL CAPACITY)**

IMPORTANT INFO

Please bring **(3) photocopies** of all of the documents listed below. (A copy machine will be available on site)

WHAT TO BRING

In order to complete applications to enroll in assistance programs, you must bring:

- **Proof of household's total gross income** (e.g. paystub, social security, disability, pension letter, or most recently filed IRS 1040)
- **Birth certificate(s)**
- **ID (driver's license or state ID)**
- **Social Security Card**
- **Lease Agreement (if a renter)**
- **Supplemental Medical Insurance**
- **Current copies of gas, electric, and water and sewer bills (if applicable)**
- Bring **COPIES** of the above documentation for all members of your household

**Program enrollment based on eligibility.*

Federal Poverty Guidelines: www.neorsd.org/fpg

What to expect from the utility providers:

Cleveland Division of Water

- Make applicable payment arrangements
- Provide detailed billing information
- Review and update account information
- Discuss eligibility and application processes for discount programs
- Provide duplicate bills

Cleveland Public Power

- Make applicable payment arrangements
- Provide detailed billing information
- Review and update account information
- Discuss eligibility and application processes for discount programs
- Provide duplicate bills

Enbridge (previously Dominion Energy)

- Make applicable payment arrangements
- Provide detailed billing information
- Review and update account information
- Provide duplicate bills

FirstEnergy

- Make payment arrangements
- Discuss eligibility and application process for the Budget Payment Plan, Budget Plus, and the Current Plus Plan
- Provide detailed billing information
- Review and update account information
- Provide duplicate bills

Northeast Ohio Regional Sewer District

- Provide duplicate bills
- Provide detailed billing information
- Review and update account information
- Accepting applications for Rate Reduction and Crisis program
- Sign up for Summer Sprinkling (homeowners who live in property)

What to expect from the service providers:

CHN Housing Partners

- Accepting applications for Water Affordability Programs
- Accepting applications for weatherization and electrical baseload programs

Community Housing Solutions

CUYAHOGA COUNTY ONLY

Homeowners

- Provide mortgage counseling and loss mitigation (loan modification, forbearance, etc.)
- Provide Property Taxes Assistance information

Cuyahoga Job and Family Services

Homeowners & Renters

- Help with completing public benefits applications such as Prevention, Retention and Contingency (PRC) emergency program, food, cash, medical, and childcare assistance
- Answer questions related to public benefits
- Provide verification of public benefits for other community assistance programs

*** PLEASE NOTE SOME BENEFIT PROGRAMS REQUIRE A MINOR CHILD TO BE IN THE HOUSEHOLD**

Cuyahoga County Fiscal Office

- Discuss exemptions and programs to assist senior homeowners
- Discuss programs to help property owners manage, and pay tax bills on time
- Discuss programs to help property owners resolve delinquent taxes
- Legacy planning for property owners
- Provide information to avoid latest scams

Step Forward

- Discuss eligibility and application processes for discount programs HEAP and PIPP Plus

2026 Utility Assistance Resource Fair Schedule

03/07 - The Arnold Pinkney Center
08/08 - Tri-C Western Campus
11/14 - Tri-C Eastern Campus

For more info on our discount programs and cost-saving opportunities, visit: neorsd.org/help