



CITY OF CLEVELAND  
Mayor Justin M. Bibb

# 2026 Department of Aging Budget



# Agenda

- I. Departmental Overview
- II. Core Initiatives and 2025 Progress
- III. Staffing Levels



# Departmental Overview

## Mission:

Ensure Cleveland is an age-friendly city by enhancing quality of life for seniors and adults with disabilities through advocacy, planning, coordination, and service delivery.

## Quick Facts:

21% of Cleveland residents are **60+ years old**

13% of residents **under 65 have a disability**

Focus on helping residents **age in place**

## Key Roles:

Provide resources, support, and information

Advocate for age-friendly policies and initiatives

Implement Program serving older adults and adults with disabilities

## Core Programs:

Social Services

Home Repair & Maintenance

Health & Safety Programs

Aging & Disability Resource Center

Age-Friendly Cleveland Initiatives



# Core Initiatives and 2025 Progress

- 5,576 unique residents received one or more core services from CDA
- 9,947 Chore Services provided (grass cutting, snow path shoveling, indoor chore leaf removal)
- 195 Age-Friendly Home Repair jobs completed in Year 6 ( November 2024- November 2025)- Total value: \$ 2,668,090.31
- 60 community calls made —reached 100+ participants, total reach: 149,148 phone numbers successfully
- 131 individuals receive a daily Cleveland Care Call
- 767 new riders registered for the Senior Transportation Connection
- Released Age Friendly Cleveland 2.0 Plan on May 21, 2025
- Launched Snow Heroes Program in November
- 13 Summer Senior Walks hosted with an average of 276 walkers per site
- 327 Outreach Events



# Age Friendly Home Investment- Year 6; November 2024- November 2025

Workflow:

**Aging-** processes all applications

**Community Housing Solutions-**

Construction management

**Building and Housing-**

sign off on job completion

**Aging-** pays bill

90.91% of participants who responded strongly agree or agree with the statement:

*“I was satisfied with the quality of the work completed”*

**195 Jobs = \$ 2,668,090.31**

Top 5 jobs

- 73 roof replacements
- 32 driveway replacements
- 21 bathroom modifications
- 17 porch rebuilds
- 8 siding/painting

Ward	Jobs Complete
1	16
2	10
3	10
4	15
5	12
6	10
7	10
8	12
9	13
10	10
11	10
12	11
13	7
14	11
15	13
16	13
17	12
	<b>195</b>



## Was there anything positive that happened as a result of the repair?

- Definitely my health , my spirit, mental behavior, physical well being and more
- I can get in my shower and don't have to worry about picking up my legs over the tub
- The leak in my kitchen ceiling has stopped as of the last rain we had after roof repair
- The kitchen floor is level, we can walk without tripping
- Back door entrance was rotted and a lot of air, now its solid
- We can shower without worrying about slipping and falling
- People are saying how good the roof looks & inquires about program
- Yes, it closed off the holes in the roof where racoon were coming in
- My mother's wheelchair can safely move , and not get stuck in cracks, my walker also. Thank you!!!
- I am able to come outside
- Yes, a brand new roof and gutters, it is a blessing



# Chore Program 2025- 9,947 services



- Grass Cutting
- Leaf Raking
- Indoor Chores
- Snow Path Shoveling

Ward	Chore Services
1	1548
2	1363
3	243
4	1011
5	312
6	496
7	699
8	486
9	678
10	786
11	387
12	341
13	630
14	259
15	191
16	339
17	178



# Health and Wellness Programming 2025

1<sup>st</sup> Full year of 1 staff person in this role



Ward	Event Numbers
1	12
2	0
3	5
4	23
5	1
6	2
7	2
8	23
9	5
10	0
11	0
12	0
13	5
14	0
15	1
16	0
17	6
	85
	+3 Camp Forbes Events



# Staffing

2026 Budgeted Headcount	FTEs as of 12/30/2025	Current Vacancies
21	19	2

